Integrated Quality - Environmental - Energy - Chain of Custody Policy

PAPRESA, which designs and produces newsprint and standard, improved and coloured packaging paper from recovered materials, proposes applying a quality, environmental, energy and chain of custody policy that is suited to the purpose and context of the organisation and that supports its strategic direction, ensuring long-term sustainable development while also providing for customer satisfaction, by undertaking the following:

- **Ensure a competitive company by acquiring a commitment to environmental protection and customer satisfaction for all its staff, its working philosophy revolving around the quality of its PRODUCTS, the PREVENTION OF POLLUTION in our environment and CONSTANT IMPROVEMENT in every aspect, COMPLIANCE with the legal and REGULATORY REQUIREMENTS IN FORCE that are applicable to the activities and services carried out, as well as other voluntarily acquired commitments, such as chain of custody and the constant improvement of energy efficiency.**
- Make every effort to avoid trading in and purchasing wood or wood fibre that is:
    - Illegally extracted.
    - Extracted in violation of traditional and civil rights.
    - Sourced from forests whose high preservation values are threatened by management practices.
    - Sourced from forests that are being turned into plantations or non-forest uses.
    - From forests in which genetically modified trees are planted.
    - In violation of any of the ILO fundamental conventions relating to fundamental workplace principles and rights.
- To make every effort in order to ensure that:
    - Workers are not prevented from freely associating, electing their representatives, or collectively bargaining with the company.
    - Forced labour is not used.
    - Workers below the legal minimum age are not hired.
    - Equal opportunities and equal treatment of workers are not impeded.
    - Working conditions do not endanger the safety or health of workers.
- All the staff of PAPRESA must be aware of their own responsibility in terms of quality, the environment, energy efficiency and the chain of custody. To this end, its employees will be given the knowledge needed to apply the appropriate management practices in an effort to avoid any non-compliance, accident and/or incident with regard to product quality, energy efficiency and water or air pollution.
- Support the acquisition of energy-efficient products and services that impact energy performance, and support design activities that consider improved energy efficiency.
- Adopt an open and constructive dialogue with stakeholders that promotes staff satisfaction and motivation and encourages their participation in ongoing improvement programmes.
- Establish programmes to achieve a dynamic and continuous improvement in the Integrated Management System by implementing the appropriate methodology and practices to define goals and targets, and to assess their degree of compliance.
- Carry out, in accordance with the principle of continuous improvement, the reviews and audits of the existing Integrated Management System, as often as is deemed necessary, to ensure compliance with said system.
- To make this business policy available to the public.

Errenteria, 19 January 2021
Miguel Sanchez García
CHAIRMAN and CEO

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